Usage and Engagement Survey: July/August 2021

How Geography Impacts Media Access, Usage and Engagement

Alberta Medium Size Cities: Population 50,000-100,000

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Totum Research: Interview timing July/August 2021. Random Sample Adults 18+ Using Computer Assisted Telephone Interview (CATI) Method with a margin of error of +/- 3.1% at 95% confidence level with 1005 interviews



Totum Research Inc



Identify the Impact That Community Size and Geography Has on Media Usage Habits

Recognize how Habits May Differ for Communities of Other Sizes

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

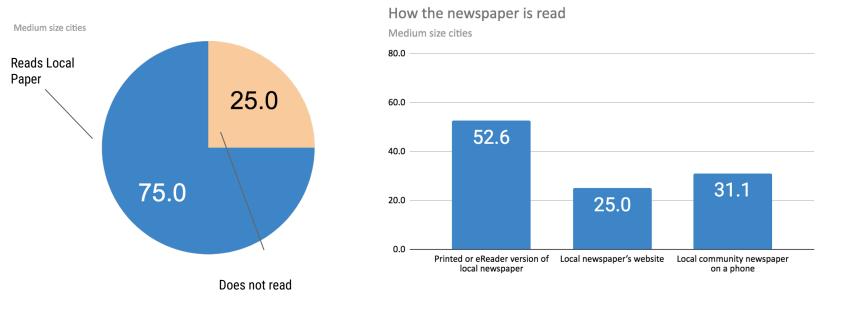


Receipt and Readership of the Local Community Newspaper

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



75% of respondents in communities pop. 50,000-100,000 access their community paper in some form in a typical week.

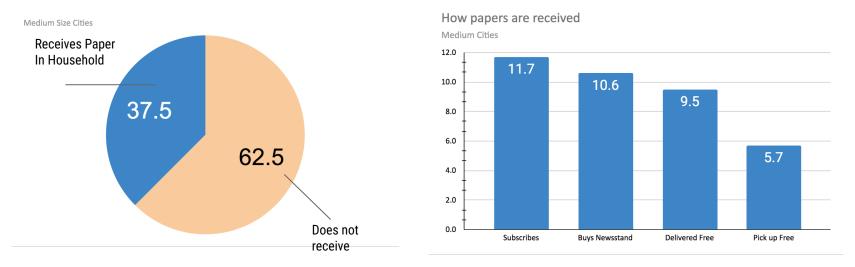


Q5-6

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



38% of of respondents in communities pop. 50,000-100,000 reported receiving a printed community paper in their home in the last 7 days.



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Q4

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5

In Medium-Sized Cities, Community Newspapers remain a preferred platform to receive information on most topics of interest

50.0 40.0 16.3 8.3 14.8 30.0 9.5 20.0 25.4 8.0 9.1 9.5 22.3 22.0 21.6 10.0 14.8 14.4 11.4 0.0 Issues important to the News about people in the Local Community Events Local Job Openings Local Businesses, Sales and Local Schools and Education Government Programs or community community Events Initiatives Print Edition of a local newspaper Digital edition of a local newspaper Farm Publications Post on Social Media Web search Television Radio

Preferred Media to Receive Information about Local Topics: Med. City

Q3

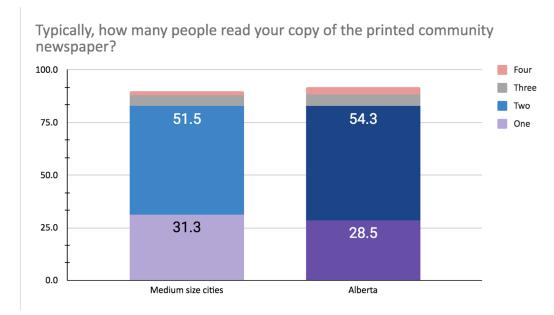
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6

In households that receive their local community newspaper in print, the majority report each copy has at least two readers each week





Q8

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



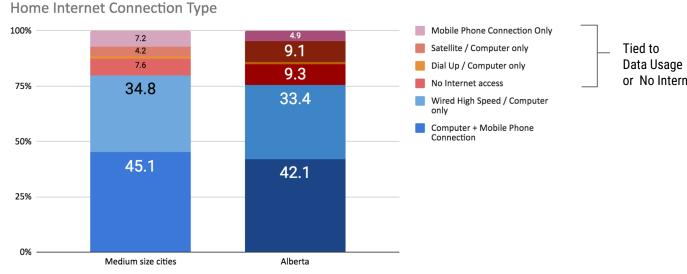


Internet Connection Type and Impact on Online Activities

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



Respondents access the internet in various ways with **20%** of the households reporting either No Internet or Internet tied to Data Usage



or No Internet



How Geography Impacts Media Access, Usage and Engagement: July/August 2021



Does your internet connection type at home affect how, or if, you use the internet for the following

Respondents in communities pop. 50,000-100,000 say that their quality of internet service at home affects many of of their online activities

60.0 60.0 28.3 34.8 44.7 31.6 38.5 48.0 35.7 40.0 40.0 32.4 27.0 25.0 20.0 20.0 17.216.4 14.8 6.6 0.0 0.0 Streaming Video Streaming Music **Download Files** Play Online Games Social Media Activities Shop Online Do research online Yes, the activity is affected by my internet connection I don't do this activity No, the activity is not affected by my internet connection

Q11

Medium size city

80.0

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

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80.0

10

Respondents in communities pop. 50,000-100,000, were more likely to be visiting a newspaper's web site for **posted stories/content** than in smaller measured communities



Q9

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



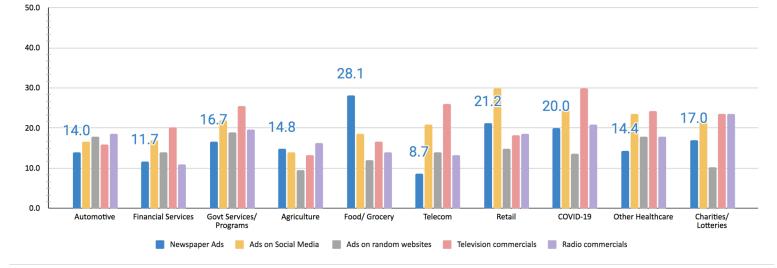
Advertising - Print, Online and Flyers

How Geography Impacts Media Access, Usage and Engagement: July/August 2021



In communities pop. 50,000-100,000, respondents indicated that while newspaper ads did inspire action the levels of 'Inspire' were lower than in smaller communities.

Media in which Ads Inspire Action (Seek more info, visit store or web site or make purchase) Medium Sized City

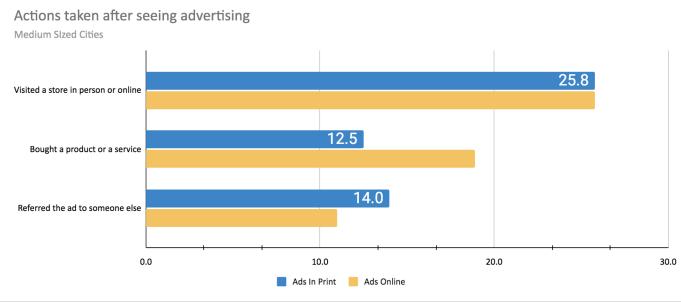




Q18

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Ads in Local Community Newspapers were **just as likely** to inspire a visit, a purchase or a referral than ads on websites or social media



Q19-20

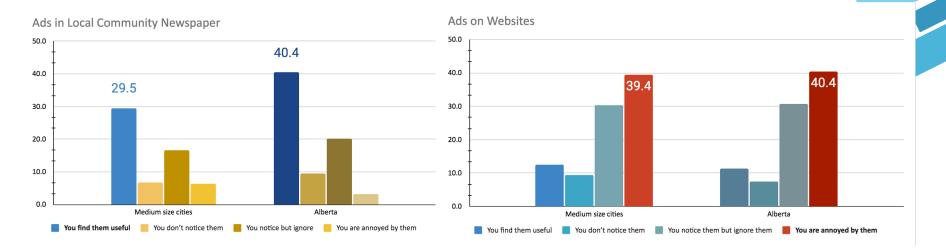
How Geography Impacts Media Access, Usage and Engagement: July/August 2021

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14

Respondents indicated that they found ads in the local community newspaper to be useful, whereas online ads were usually ignored or considered annoying

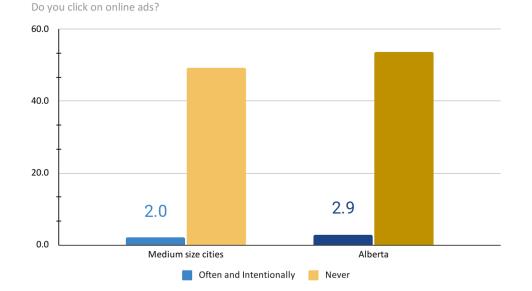




How Geography Impacts Media Access, Usage and Engagement: July/August 2021

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Respondents said that they are rarely inspired to click on online ads intentionally



Q17-18

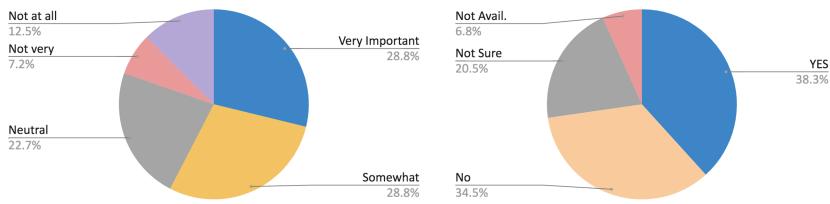
How Geography Impacts Media Access, Usage and Engagement: July/August 2021



The majority of respondents indicated it is important to be supporting companies that advertise in the local newspaper. They also said that will be more likely to buy from companies that advertise in the local printed newspaper in the future.

How important is it to buy from companies that advertise in your local newspaper?

Medium size cities



Will you be more likely to buy from companies that advertise

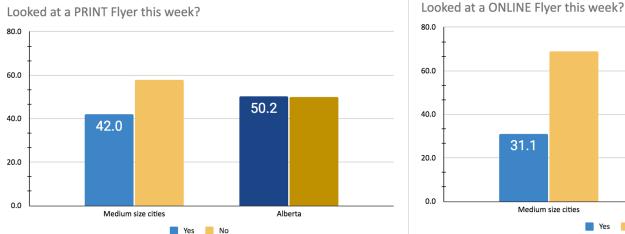
in your local newspaper in the future?

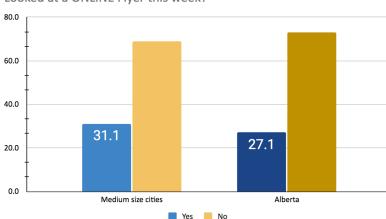
Medium size cities

Q25-26

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Printed flyer readership in Medium-Sized Cities remains strong.







Q21-22

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Respondents greatly preferred printed flyers to be delivered as part of the local printed community newspaper or in the mail with their newspaper

Which of the following is your preferred method to receive flyers?







Q23

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Study Details

Interview Timing July/August 2021

Computer Assisted Telephone Interview (CATI) Method Market Pulse

Random HH Selection Last Birthday method used to select respondent in household. No age or gender quotas.

Geographic Coverage

Alberta communities >100,000 plus farms. Data Set Includes these measured communities

- 1) Farms (145 Sample)
- 2) Small Towns/Villages <10,000 pop (314 Sample)
- 3) Small Cities/Large Towns 10-50,000 pop (282 Sample)
- 4) Medium size Cities 50,000-100,000 pop (264 Sample)
- 5) Alberta Communities <100,000 pop (1,005 Sample)

How Geography Impacts Media Access, Usage and Engagement: July/August 2021

Totum Research: Interview timing July/August 2021. Random Sample Adults 18+ Using Computer Assisted Telephone Interview (CATI) Method with a margin of error of +/- 3.1% at 95% confidence level with 1005 interviews

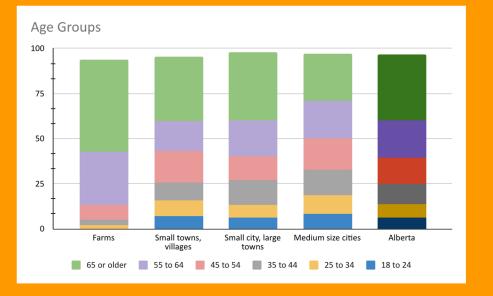
Study Management Totum Research

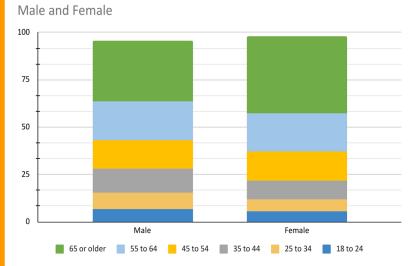
Margin of Error

1005 Interviews = +/- 3.1% at 95% confidence level



Study Details Participants by Age





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How Geography Impacts Media Access, Usage and Engagement: July/August 2021





This study **How Geography affects Media Usage** was made possible through the generous support of the **Alberta Civil Society Fund**. *www.alberta.ca/civil-society-fund.aspx*

Let's further this conversation

You can find us at

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How Geography Impacts Media Access, Usage and Engagement: July/August 2021

